Standard Glossary of Terms used in Software Testing

Version 3.3

18th November 2019

All Terms

International Software Testing Qualifications Board

abnormal end

Ref: After ISO 24765

Synonyms: abnormal termination

The unintended termination of the execution of a component or system prior to completion.

abuse case

See Also: use case

A use case in which some actors with malicious intent are causing harm to the system or to other actors.

acceptance criteria

Ref: ISO 24765

The criteria that a component or system must satisfy in order to be accepted by a user, customer, or other authorized entity.

acceptance test-driven development (ATDD)

A collaborative approach to development in which the team and customers are using the customers own domain language to understand their requirements, which forms the basis for testing a component or system.

acceptance testing

A test level that focuses on determining whether to accept the system.

accessibility

Ref: After ISO 25010

The degree to which a component or system can be used by people with the widest range of characteristics and capabilities to achieve a specified goal in a specified context of use.

accessibility testing

Ref: Gerrard

Testing to determine the ease by which users with disabilities can use a component or system.

account harvesting

The process of obtaining user account information based on trial and error with the intention of using that information in a security attack.

accountability

Ref: After ISO 25010

The degree to which the actions of an entity can be traced uniquely to that entity.

accuracy testing

See Also: accuracy

Testing to determine the accuracy of a software product.

acting (IDEAL)

See Also: IDEAL

The phase within the IDEAL model where the improvements are developed, put into practice, and deployed across the organization. The acting phase consists of the activities: create solution, pilot/test solution, refine solution and implement solution.

actor

User or any other person or system that interacts with the test object in a specific way.

actual result

Synonyms: actual outcome

The behavior produced/observed when a component or system is tested.

ad hoc review

Ref: After ISO 20246

A review technique performed informally without a structured process.

adaptability

Ref: After ISO 25010

The degree to which a component or system can be adapted for different or evolving hardware, software or other operational or usage environments.

Agile Manifesto

A statement on the values that underpin Agile software development. The values are: individuals and interactions over processes and tools, working software over comprehensive documentation, customer collaboration over contract negotiation, responding to change over following a plan.

Agile software development

A group of software development methodologies based on iterative incremental development, where requirements and solutions evolve through collaboration between self-organizing cross-functional teams.

Agile testing

See Also: test-driven development

Testing practice for a project using Agile software development methodologies, incorporating techniques and methods, such as extreme programming (XP), treating development as the customer of testing and emphasizing the test-first design paradigm.

alpha testing

A type of acceptance testing performed in the developer's test environment by roles outside the development organization.

analytical test strategy

A test strategy whereby the test team analyzes the test basis to identify the test conditions to cover.

analytical testing

Testing based on a systematic analysis of e.g., product risks or requirements.

analyzability

Ref: After ISO 25010

The degree to which an assessment can be made for a component or system of either the impact of one or more intended changes, the diagnosis of deficiencies or causes of failures, or the identification of parts to be modified.

anomaly

Ref: IEEE 1044

Any condition that deviates from expectation based on requirements specifications, design documents, user documents, standards, etc., or from someone's perception or experience. Anomalies may be found during, but not limited to, reviewing, testing, analysis, compilation, or use of software products or applicable documentation.

anti-malware

See Also: malware

Software that is used to detect and inhibit malware.

anti-pattern

Repeated action, process, structure or reusable solution that initially appears to be beneficial and is commonly used but is ineffective and/or counterproductive in practice.

API testing

Testing performed by submitting commands to the software under test using programming interfaces of the application directly.

Application Programming Interface (API)

A type of interface in which the components or systems involved exchange information in a defined formal structure.

appropriateness recognizability

Ref: After ISO 25010   **See Also:** functional appropriateness

Synonyms: understandability

The degree to which users can recognize whether a component or system is appropriate for their needs.

assessment report

See Also: process assessment

A document summarizing the assessment results, e.g., conclusions, recommendations and findings.

assessor

A person who conducts an assessment. Any member of an assessment team.

atomic condition

A condition that does not contain logical operators.

attack vector

A path or means by which an attacker can gain access to a system for malicious purposes.

attacker

See Also: hacker

A person or process that attempts to access data, functions or other restricted areas of the system without authorization, potentially with malicious intent.

audio testing

Testing to determine if the game music and sound effects will engage the user in the game and enhance the game play.

audit

Ref: After IEEE 1028

An independent examination of a work product, process, or set of processes that is performed by a third party to assess compliance with specifications, standards, contractual agreements, or other criteria.

authentication

See Also: authorization

A procedure determining whether a person or a process is, in fact, who or what it is declared to be.

authenticity

Ref: ISO 25010

The degree to which the identity of a subject or resource can be proved to be the one claimed.

authorization

See Also: authentication

Permission given to a user or process to access resources.

automation code defect density

See Also: defect density

Defect density of a component of the test automation code.

automotive safety integrity level (ASIL)

Ref: ISO 26262

One of four levels that specify the item's or element's necessary requirements of ISO 26262 and safety measures to avoid an unreasonable residual risk.

automotive SPICE (ASPICE)

Ref: Automotive SPICE

A process reference model and an associated process assessment model in the automotive industry that conforms with the requirements of ISO/IEC 33002:2015.

availability

Ref: After ISO 25010

The degree to which a component or system is operational and accessible when required for use.

back-to-back-testing

Ref: Spillner

Testing to compare two or more variants of a test item or a simulation model of the same test item by executing the same test cases on all variants and comparing the results.

balanced scorecard

See Also: corporate dashboard, scorecard

A strategic tool for measuring whether the operational activities of a company are aligned with its objectives in terms of business vision and strategy.

behavior

The response of a component or system to a set of input values and preconditions.

behavior-driven development (BDD)

A collaborative approach to development in which the team is focusing on delivering expected behavior of a component or system for the customer, which forms the basis for testing.

best practice

A superior method or innovative practice that contributes to the improved performance of an organization under given context, usually recognized as "best" by other peer organizations.

beta testing

A type of acceptance testing performed at an external site to the developer's test environment by roles outside the development organization.

black-box test technique

Synonyms: black-box technique, specification-based technique, specification-based test technique

A test technique based on an analysis of the specification of a component or system.

black-box testing

Synonyms: specification-based testing

Testing, either functional or non-functional, without reference to the internal structure of the component or system.

botnet

A network of compromised computers, called bots or robots, which is controlled by a third party and used to transmit malware or spam, or to launch attacks.

boundary value

A minimum or maximum value of an ordered equivalence partition.

boundary value analysis

See Also: boundary value

A black-box test technique in which test cases are designed based on boundary values.

boundary value coverage

The coverage of boundary values.

branch

A transfer of control from a decision point.

branch coverage

The coverage of branches.

branch testing

A white-box test technique in which test cases are designed to exercise branches.

bug hunting

An approach to testing in which gamification and awards for defects found are used as a motivator.

build verification test (BVT)

A set of automated tests which validates the integrity of each new build and verifies its key/core functionality, stability and testability.

burndown chart

A publicly displayed chart that depicts the outstanding effort versus time in an iteration. It shows the status and trend of completing the tasks of the iteration. The X-axis typically represents days in the sprint, while the Y-axis is the remaining effort (usually either in ideal engineering hours or story points).

call graph

An abstract representation of calling relationships between subroutines in a program.

Capability Maturity Model Integration (CMMI)

Ref: CMMI

A framework that describes the key elements of an effective product development and maintenance process. The Capability Maturity Model Integration covers best-practices for planning, engineering and managing product development and maintenance.

capacity

Ref: After ISO 25010

The degree to which the maximum limits of a component or system parameter meet requirements.

capture/playback

Synonyms: capture/replay, record/playback

A test automation approach in which inputs to the test object are recorded during manual testing to generate automated test scripts that can be executed later.

capture/playback tool

Synonyms: capture/replay tool, record/playback tool

A type of test execution tool where inputs are recorded during manual testing in order to generate automated test scripts that can be executed later (i.e replayed). These tools are often used to support automated regression testing.

CASE

Acronym for Computer Aided Software Engineering.

CAST

See Also: test automation

Acronym for Computer Aided Software Testing.

cause-effect diagram

Ref: After Juran

Synonyms: fishbone diagram, Ishikawa diagram

A graphical representation used to organize and display the interrelationships of various possible root causes of a problem. Possible causes of a real or potential defect or failure are organized in categories and subcategories in a horizontal tree-structure, with the (potential) defect or failure as the root node.

cause-effect graph

A graphical representation of inputs and/or stimuli (causes) with their associated outputs (effects), which can be used to design test cases.

cause-effect graphing

Ref: BS 7925/2

Synonyms: cause-effect analysis

A black-box test design technique in which test cases are designed from cause-effect graphs.

certification

The process of confirming that a component, system or person complies with its specified requirements.

change management

See Also: configuration management

(1) A structured approach to transitioning individuals and organizations from a current state to a desired future state. (2) Controlled way to effect a change, or a proposed change, to a product or service.

change-related testing

A type of testing initiated by modification to a component or system.

checklist-based reviewing

Ref: ISO 20246

A review technique guided by a list of questions or required attributes.

checklist-based testing

An experience-based test technique whereby the experienced tester uses a high-level list of items to be noted, checked, or remembered, or a set of rules or criteria against which a product has to be verified.

classification tree

A tree diagram representing test data domains of a test object.

classification tree technique

Ref: Grochtmann   **See Also:** combinatorial testing

Synonyms: classification tree method

A black-box test technique in which test cases are designed using a classification tree.

CLI testing

Testing performed by submitting commands to the software under test using a dedicated command-line interface.

closed-loop-system

Ref: Bakshi

A system in which the controlling action or input is dependent on the output or changes in output.

co-existence

Ref: After ISO 25010

The degree to which a component or system can perform its required functions while sharing an environment and resources with other components or systems without a negative impact on any of them.

code coverage

The coverage of code.

code injection

See Also: malware scanning, SQL injection

A type of security attack performed by inserting malicious code at an interface into an application to exploit poor handling of untrusted data.

codependent behavior

Excessive emotional or psychological dependence on another person, specifically in trying to change that person's current (undesirable) behavior while supporting them in continuing that behavior. For example, in software testing, complaining about late delivery to test and yet enjoying the necessary "heroism", working additional hours to make up time when delivery is running late, therefore reinforcing the lateness.

coding standard

Ref: ISO 24765

A standard that describes the characteristics of a design or a design description of data or program components.

collapsed decision table

A decision table in which combinations of inputs that are impossible or lead to the same outputs are merged into one column (rule), by setting the conditions that do not influence the outputs to don't care.

combinatorial testing

See Also: classification tree technique, pairwise testing, orthogonal array testing

A black-box test technique in which test cases are designed to exercise specific combinations of values of several parameters

command-line interface (CLI)

A type of interface in which the information is passed in form of command lines.

commercial off-the-shelf (COTS)

Synonyms: off-the-shelf software

A type of product developed in an identical format for a large number of customers in the general market.

compatibility

Ref: After ISO 25010

The degree to which a component or system can exchange information with other components or systems, and/or perform its required functions while sharing the same hardware or software environment.

compiler

Ref: ISO 24765

A computer program that translates programs expressed in a high-order language into their machine language equivalents.

complexity

See Also: cyclomatic complexity

The degree to which a component or system has a design and/or internal structure that is difficult to understand, maintain and verify.

compliance

Adherence of the component or system to standards, conventions or regulations in laws and similar prescriptions.

compliance testing

Synonyms: conformance testing, regulation testing, standards testing

Testing to determine the compliance of the component or system.

component

Synonyms: module, unit

A minimal part of a system that can be tested in isolation.

component integration testing

Synonyms: link testing

Testing in which the test items are interfaces and interactions between integrated components.

component testing

Synonyms: module testing, unit testing

A test level that focuses on individual hardware or software components.

compound condition

Synonyms: multiple condition

Two or more single conditions joined by means of a logical operator.

computer forensics

The practice of determining how a security attack has succeeded and assessing the damage caused.

concurrency

The simultaneous execution of multiple independent threads by a component or system.

condition

Synonyms: branch condition

A logical expression that can be evaluated as True or False.

condition coverage

Synonyms: branch condition coverage

The coverage of condition outcomes that have been exercised by a test suite.

condition testing

A white-box test technique in which test cases are designed to exercise outcomes of atomic conditions.

confidence interval

In managing project risks, the period of time within which a contingency action must be implemented in order to be effective in reducing the impact of the risk.

confidentiality

Ref: After ISO 25010

The degree to which a component or system ensures that data are accessible only to those authorized to have access.

configuration

The composition of a component or system as defined by the number, nature, and interconnections of its constituent parts.

configuration item

Ref: ISO 24765

An aggregation of work products that is designated for configuration management and treated as a single entity in the configuration management process.

configuration management

A discipline applying technical and administrative direction and surveillance to identify and document the functional and physical characteristics of a configuration item, control changes to those characteristics, record and report change processing and implementation status, and verify that it complies with specified requirements.

configuration management tool

A tool that provides support for the identification and control of configuration items, their status over changes and versions, and the release of baselines consisting of configuration items.

confirmation testing

Synonyms: re-testing

A type of change-related testing performed after fixing a defect to confirm that a failure caused by that defect does not reoccur.

connectivity

Ref: After ISO 2382

The degree to which a component or system can connect to other components or systems.

consultative test strategy

Synonyms: directed test strategy

A test strategy whereby the test team relies on the input of one or more key stakeholders to determine the details of the strategy.

content-based model

Synonyms: content reference model

A process model providing a detailed description of good engineering practices, e.g., test practices.

context of use

Ref: ISO 9241-11

Users, tasks, equipment (hardware, software and materials), and the physical and social environments in which a software product is used.

continuous integration

A software development procedure merging, integrating and testing all changes as soon as they are committed within an automated process.

continuous representation

Ref: CMMI

A capability maturity model structure wherein capability levels provide a recommended order for approaching process improvement within specified process areas.

continuous testing

An approach that involves a process of testing early, testing often, test everywhere, and automate to obtain feedback on the business risks associated with a software release candidate as rapidly as possible.

contractual acceptance testing

A type of acceptance testing performed to verify whether a system satisfies its contractual requirements.

control chart

Synonyms: Shewhart chart

A statistical process control tool used to monitor a process and determine whether it is statistically controlled. It graphically depicts the average value and the upper and lower control limits (the highest and lowest values) of a process.

control flow

The sequence in which operations are performed by a business process, component or system.

control flow analysis

A type of static analysis based on a representation of unique paths for executing a component or system.

control flow graph

An abstract representation of all possible control flows through a component or system.

control flow testing

A white-box test technique in which test cases are designed based on control flows.

convergence metric

A metric that shows progress toward a defined criterion, e.g., convergence of the total number of tests executed to the total number of tests planned for execution.

corporate dashboard

See Also: balanced scorecard, dashboard

A dashboard-style representation of the status of corporate performance data.

cost of quality

The total costs incurred on quality activities and issues and often split into prevention costs, appraisal costs, internal failure costs and external failure costs.

coverage

Ref: After ISO 29119

Synonyms: test coverage

The degree to which specified coverage items have been determined or have been exercised by a test suite expressed as a percentage.

coverage item

Ref: After ISO 29119

An attribute or combination of attributes that is derived from one or more test conditions by using a test technique that enables the measurement of the thoroughness of the test execution.

coverage tool

Synonyms: coverage measurement tool

A tool that provides objective measures of what structural elements, e.g., statements, branches have been exercised by a test suite.

critical success factor

An element necessary for an organization or project to achieve its mission. Critical success factors are the critical factors or activities required for ensuring the success.

Critical Testing Processes (CTP)

See Also: content-based model

A content-based model for test process improvement built around twelve critical processes. These include highly visible processes, by which peers and management judge competence and mission-critical processes in which performance affects the company's profits and reputation.

cross-browser compatibility

The degree to which a website or web application can function across different browsers and degrade gracefully when browser features are absent or lacking.

cross-site scripting (XSS)

Ref: NIST.IR.7298

A vulnerability that allows attackers to inject malicious code into an otherwise benign website.

crowd testing

An approach to testing in which testing is distributed to a large group of testers.

custom software

Synonyms: bespoke software

Software developed specifically for a set of users or customers. The opposite is commercial off-the-shelf software.

custom tool

A software tool developed specifically for a set of users or customers.

cyclomatic complexity

Ref: After McCabe

Synonyms: cyclomatic number

The maximum number of linear, independent paths through a program.

daily build

A software development activity in which a system is compiled and linked daily so that it is consistently available at any time including all the latest changes.

dashboard

See Also: corporate dashboard, scorecard

A representation of dynamic measurements of operational performance for some organization or activity, using metrics represented via metaphors such as visual dials, counters, and other devices resembling those on the dashboard of an automobile, so that the effects of events or activities can be easily understood and related to operational goals.

data definition

An executable statement where a variable is assigned a value.

data flow

Ref: Beizer

An abstract representation of the sequence and possible changes of the state of data objects, where the state of an object is any of creation, usage, or destruction.

data flow analysis

A type of static analysis based on the lifecycle of variables.

data flow testing

A white-box test technique in which test cases are designed to execute definition-use pairs of variables.

data obfuscation

Data transformation that makes it difficult for a human to recognize the original data.

data privacy

The protection of personally identifiable information or otherwise sensitive information from undesired disclosure.

data-driven testing

A scripting technique that uses data files to contain the test data and expected results needed to execute the test scripts.

debugging

The process of finding, analyzing and removing the causes of failures in a component or system.

debugging tool

Synonyms: debugger

A tool used by programmers to reproduce failures, investigate the state of programs and find the corresponding defect. Debuggers enable programmers to execute programs step by step, to halt a program at any program statement and to set and examine program variables.

decision

Ref: ISO 29119

A type of statement in which a choice between two or more possible outcomes controls which set of actions will result.

decision condition coverage

The percentage of all condition outcomes and decision outcomes that have been exercised by a test suite. 100% decision condition coverage implies bot 100% condition coverage and 100% decision coverage.

decision condition testing

A white-box test technique in which test cases are designed to execute condition outcomes and decision outcomes.

decision coverage

The coverage of decision outcomes.

decision outcome

The result of a decision that determines the next statement to be executed.

decision table

Ref: ISO 24765

Synonyms: cause-effect decision table

A table used to show sets of conditions and the actions resulting from them.

decision table testing

A black-box test technique in which test cases are designed to exercise the combinations of conditions and the resulting actions shown in a decision table.

decision testing

A white-box test technique in which test cases are designed to execute decision outcomes.

defect

Ref: After ISO 24765

Synonyms: bug, fault

An imperfection or deficiency in a work product where it does not meet its requirements or specifications.

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defect density

Ref: After ISO 24765

Synonyms: fault density

The number of defects per unit size of a work product.

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defect detection percentage (DDP)

See Also: escaped defect

Synonyms: Fault Detection Percentage (FDP)

The number of defects found by a test level, divided by the number found by that test level and any other means afterwards.

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defect management

The process of recognizing, recording, classifying, investigating, resolving and disposing of defects.

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defect management committee

Synonyms: defect triage committee

A cross-functional team of stakeholders who manage reported defects from initial detection to ultimate resolution (defect removal, defect deferral, or report cancellation). In some cases, the same team as the configuration control board.

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defect report

See Also: incident report

Synonyms: bug report

Documentation of the occurrence, nature, and status of a defect.

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defect taxonomy

Synonyms: bug taxonomy

A list of categories designed to identify and classify defects.

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defect-based test technique

Synonyms: defect-based technique, defect-based test design technique

A test technique in which test cases are developed from what is known about a specific defect type.

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definition-use pair

The association of a definition of a variable with the subsequent use of that variable.

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demilitarized zone (DMZ)

See Also: network zone

A physical or logical subnetwork that contains and exposes an organization's external-facing services to an untrusted network, commonly the Internet.

Deming cycle

Ref: After Deming

An iterative four-step problem-solving process (plan-do-check-act) typically used in process improvement.

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denial of service (DoS)

A security attack that is intended to overload the system with requests such that legitimate requests cannot be serviced.

device-based testing

A type of testing in which test suites are executed on physical or virtual devices.

diagnosing (IDEAL)

See Also: IDEAL

The phase within the IDEAL model where it is determined where one is, relative to where one wants to be. The diagnosing phase consists of the activities to characterize current and desired states and develop recommendations.

domain analysis

See Also: boundary value analysis, equivalence partitioning

A black-box test design technique that is used to identify efficient and effective test cases when multiple variables can or should be tested together. It builds on and generalizes equivalence partitioning and boundary values analysis.

driver

Synonyms: test driver

A temporary component or tool that replaces another component and controls or calls a test item in isolation.

dynamic analysis

Ref: After ISO 24765

The process of evaluating a component or system based on its behavior during execution.

dynamic testing

Ref: After ISO 29119

Testing that involves the execution of the test item.

effectiveness

Ref: ISO 9241   **See Also:** efficiency

Extent to which correct and complete goals are achieved.

efficiency

Ref: After ISO 25010

The degree to which resources are expended in relation to the accuracy and completeness with which a user achieves goals.

emotional intelligence

The ability, capacity, and skill to identify, assess, and manage the emotions of one's self, of others, and of groups.

emulator

Ref: ISO 24765   **See Also:** simulator

A device, computer program, or system that accepts the same inputs and produces the same outputs as a given system.

encryption

The process of encoding information so that only authorized parties can retrieve the original information, usually by means of a specific decryption key o process.

endurance testing

Testing to determine the stability of a system under a significant load over a significant period of time within the system's operational context.

entry criteria

Ref: Gilb and Graham   **See Also:** exit criteria

Synonyms: definition of ready

The set of conditions for officially starting a defined task.

entry point

An executable statement or process step which defines a point at which a given process is intended to begin.

environment model

Ref: Wallentowitz

An abstraction of the real environment of a component or system including other components, processes, and environment conditions, in a real-time simulation.

epic

Ref: Agile Alliance

A large user story that cannot be delivered as defined within a single iteration or is large enough that it can be split into smaller user stories.

equivalence partition

Ref: After ISO 29119

Synonyms: equivalence class

A subset of the value domain of a variable within a component or system in which all values are expected to be treated the same based on the specification.

equivalence partition coverage

The coverage of equivalence partitions that have been exercised by a test suite.

equivalence partitioning

Ref: After ISO 29119

Synonyms: partition testing

A black-box test technique in which test cases are designed to exercise equivalence partitions by using one representative member of each partition.

equivalent manual test effort (EMTE)

Effort required for running tests manually.

error

Ref: ISO 24765

Synonyms: mistake

A human action that produces an incorrect result.

error guessing

Ref: ISO 29119

A test technique in which tests are derived on the basis of the tester's knowledge of past failures, or general knowledge of failure modes.

error tolerance

Ref: After ISO 24765

The degree to which a component or system can continue normal operation despite the presence of erroneous inputs.

escaped defect

A defect that was not detected in a previous test level which is supposed to find such type of defects.

establishing (IDEAL)

See Also: IDEAL

The phase within the IDEAL model where the specifics of how an organization will reach its destination are planned. The establishing phase consists of th
activities set priorities, develop approach and plan actions.

ethical hacker

A security tester using hacker techniques.

European Foundation for Quality Management excellence model (EFQM)

A non-prescriptive framework for an organization's quality management system, defined and owned by the European Foundation for Quality
Management, based on five 'Enabling' criteria (covering what an organization does), and four 'Results' criteria (covering what an organization achieves).

executable statement

A statement which, when compiled, is translated into object code, and which will be executed procedurally when the program is running and may perforr
an action on data.

exhaustive testing

Synonyms: complete testing

A test approach in which the test suite comprises all combinations of input values and preconditions.

exit criteria

Ref: After Gilb and Graham

Synonyms: completion criteria, test completion criteria, definition of done

The set of conditions for officially completing a defined task.

exit point

An executable statement or process step which defines a point at which a given process is intended to cease.

expected result

Ref: After ISO 29119

Synonyms: expected outcome, predicted outcome

The predicted observable behavior of a component or system executing under specified conditions, based on its specification or another source.

experience-based test technique

Synonyms: experience-based technique, experience-based test design technique

A test technique only based on the tester's experience, knowledge and intuition.

experience-based testing

Testing based on the tester's experience, knowledge and intuition.

expert usability review

See Also: informal review

An informal usability review in which the reviewers are experts. Experts can be usability experts or subject matter experts, or both.

exploratory testing

Ref: After ISO 29119

An approach to testing whereby the testers dynamically design and execute tests based on their knowledge, exploration of the test item and the results of previous tests.

Extreme Programming (XP)

See Also: Agile software development

A software engineering methodology used within Agile software development whereby core practices are programming in pairs, doing extensive code review, unit testing of all code, and simplicity and clarity in code.

fail

A test is deemed to fail if its actual result does not match its expected result.

failover testing

See Also: recoverability testing

Testing by simulating failure modes or actually causing failures in a controlled environment. Following a failure, the failover mechanism is tested to ensure that data is not lost or corrupted and that any agreed service levels are maintained (e.g., function availability or response times).

failure

Ref: After ISO 24765

An event in which a component or system does not perform a required function within specified limits.

failure mode

Ref: ISO 24765

The physical or functional manifestation of a failure.

Failure Mode and Effect Analysis (FMEA)

See Also: Failure Mode, Effect and Criticality Analysis

Synonyms: Software Failure Mode and Effect Analysis

A systematic approach to risk identification and analysis of identifying possible modes of failure and attempting to prevent their occurrence.

failure rate

Ref: ISO 24765

The ratio of the number of failures of a given category to a given unit of measure.

false-negative result

Synonyms: false-pass result

A test result which fails to identify the presence of a defect that is actually present in the test object.

false-positive result

Synonyms: false-fail result

A test result in which a defect is reported although no such defect actually exists in the test object.

fault attack

See Also: negative testing, security attack

Synonyms: attack

Directed and focused attempt to evaluate a specific quality characteristic of a test object by attempting to force specific failures to occur.

fault injection

The process of intentionally adding defects to a system for the purpose of finding out whether the system can detect, and possibly recover from, a defec Fault injection is intended to mimic failures that might occur in the field.

fault seeding

Ref: After ISO 24765   **See Also:** reliability, robustness

Synonyms: bebugging, error seeding

The process of intentionally adding known faults to those already in a component or system to monitor the rate of detection and removal, and to estimat the number of faults remaining.

fault seeding tool

Synonyms: error seeding tool

A tool for seeding (i.e., intentionally inserting) faults in a component or system.

fault tolerance

Ref: After ISO 25010

The degree to which a component or system operates as intended despite the presence of hardware or software faults.

Fault Tree Analysis (FTA)

Synonyms: Software Fault Tree Analysis

A technique used to analyze the causes of faults (defects). The technique visually models how logical relationships between failures, human errors, and external events can combine to cause specific faults to disclose.

feasible path

A path for which a set of input values and preconditions exists which causes it to be executed.

feature

Ref: After ISO 24765

Synonyms: software feature

A distinguishing characteristic of a component or system.

feature-driven development

See Also: Agile software development

An iterative and incremental software development process driven from a client-valued functionality (feature) perspective. Feature-driven development i mostly used in Agile software development.

field testing

A type of testing conducted to evaluate the system behavior under productive connectivity conditions in the field.

finding

A result of an evaluation that identifies some important issue, problem, or opportunity.

finite state machine

Ref: ISO 24765

A computational model consisting of a finite number of states and transitions between those states, possibly with accompanying actions.

firewall

A component or set of components that controls incoming and outgoing network traffic based on predetermined security rules.

formal review

Ref: ISO 20246

A type of review that follows a defined process with a formally documented output.

formative evaluation

See Also: summative evaluation

A type of evaluation designed and used to improve the quality of a component or system, especially when it is still being designed.

freedom from risk

Ref: After ISO 25010

The degree to which a component or system mitigates the potential risk to economic status, living things, health, or the environment.

Function Point Analysis (FPA)

Method aiming to measure the size of the functionality of an information system. The measurement is independent of the technology. This measurement may be used as a basis for the measurement of productivity, the estimation of the needed resources, and project control.

functional appropriateness

Ref: ISO 25010

Synonyms: suitability

The degree to which the functions facilitate the accomplishment of specified tasks and objectives.

functional completeness

Ref: ISO 25010

The degree to which the set of functions covers all the specified tasks and user objectives.

functional correctness

Ref: After ISO 25010

Synonyms: accuracy

The degree to which a component or system provides the correct results with the needed degree of precision.

functional integration

See Also: integration testing

An integration approach that combines the components or systems for the purpose of getting a basic functionality working early.

functional requirement

Ref: ISO 24765

A requirement that specifies a function that a component or system must be able to perform.

functional safety

Ref: ISO 26262

The absence of unreasonable risk due to hazards caused by malfunctioning behavior of Electric/Electronic(E/E) - Systems.

functional suitability

Ref: After ISO 25010

Synonyms: functionality

The degree to which a component or system provides functions that meet stated and implied needs when used under specified conditions.

functional testing

Ref: After ISO 24765   **See Also:** black-box testing

Testing performed to evaluate if a component or system satisfies functional requirements.

fuzz testing

Synonyms: fuzzing

A software testing technique used to discover security vulnerabilities by inputting massive amounts of random data, called fuzz, to the component or system.

generic test automation architecture

Representation of the layers, components, and interfaces of a test automation architecture, allowing for a structured and modular approach to implement test automation.

Goal Question Metric (GQM)

An approach to software measurement using a three-level model conceptual level (goal), operational level (question) and quantitative level (metric).

graphical user interface (GUI)

A type of interface that allows users to interact with a component or system through graphical icons and visual indicators.

GUI testing

Testing performed by interacting with the software under test via the graphical user interface.

hacker

See Also: attacker

A person or organization who is actively involved in security attacks, usually with malicious intent.

hardware in the loop (HiL)

Ref: Automotive SPICE

Dynamic testing performed using real hardware with integrated software in a simulated environment.

hardware-software integration testing

See Also: integration testing

Testing performed to expose defects in the interfaces and interaction between hardware and software components.

hashing

Transformation of a variable length string of characters into a usually shorter fixed-length value or key. Hashed values, or hashes, are commonly used in table or database lookups. Cryptographic hash functions are used to secure data.

hazard analysis

See Also: risk analysis

A technique used to characterize the elements of risk. The result of a hazard analysis will drive the methods used for development and testing of a system.

heuristic

A generally recognized rule of thumb that helps to achieve a goal.

heuristic evaluation

An evaluation of a work product that uses a heuristic.

high-level test case

See Also: low-level test case

Synonyms: abstract test case, logical test case

A test case without concrete values for input data and expected results.

horizontal traceability

The tracing of requirements for a test level through the layers of test documentation (e.g., test plan, test design specification, test case specification and test procedure specification or test script).

human-centered design

Ref: ISO 9241-210

An approach to design that aims to make software products more usable by focusing on the use of the software products and applying human factors, ergonomics, and usability knowledge and techniques.

hyperlink

A pointer within a web page that leads to other web pages.

hyperlink test tool

A tool used to check that no broken hyperlinks are present on a web site.

IDEAL

An organizational improvement model that serves as a roadmap for initiating, planning, and implementing improvement actions. The IDEAL model is named for the five phases it describes: initiating, diagnosing, establishing, acting, and learning.

impact analysis

Ref: After ISO 24765

The identification of all work products affected by a change, including an estimate of the resources needed to accomplish the change.

incident

Synonyms: deviation, software test incident, test incident

An event occurring that requires investigation.

incident management

The process of recognizing, recording, classifying, investigating, resolving and disposing of incidents.

incident management tool

See Also: defect management tool

A tool that facilitates the recording and status tracking of incidents.

incident report

Ref: ISO 29119

Synonyms: deviation report, software test incident report, test incident report

Documentation of the occurrence, nature, and status of an incident.

incremental development model

Ref: After PMBOK

A type of software development lifecycle model in which the component or system is developed through a series of increments.

independence of testing

Ref: After DO-178b

Separation of responsibilities, which encourages the accomplishment of objective testing.

independent test lab

An organization responsible to test and certify that the software, hardware, firmware, platform, and operating system follow all the jurisdictional rules for each location where the product will be used.

indicator

Ref: ISO 25040

A measure that provides an estimate or evaluation of specified attributes derived from a model with respect to defined information needs.

infeasible path

A path that cannot be executed by any set of input values and preconditions.

informal review

A type of review that does not follow a defined process and has no formally documented output.

information assurance

Ref: NIST.IR.7298

Measures that protect and defend information and information systems by ensuring their availability, integrity, authentication, confidentiality, and non-repudiation. These measures include providing for restoration of information systems by incorporating protection, detection, and reaction capabilities.

initiating (IDEAL)

See Also: IDEAL

The phase within the IDEAL model where the groundwork is laid for a successful improvement effort. The initiating phase consists of the activities: set context, build sponsorship and charter infrastructure.

input

Ref: ISO 24765

Data received by a component or system from an external source.

input value

See Also: input

An instance of an input.

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insider threat

A security threat originating from within the organization, often by an authorized system user.

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insourced testing

Testing performed by people who are co-located with the project team but are not fellow employees.

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inspection

Ref: After ISO 20246

A type of formal review to identify issues in a work product, which provides measurement to improve the review process and the software development process.

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installability

Ref: After ISO 25010

The degree to which a component or system can be successfully installed and/or uninstalled in a specified environment.

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installation guide

Supplied instructions on any suitable media, which guides the installer through the installation process. This may be a manual guide, step-by-step procedure, installation wizard, or any other similar process description.

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installation wizard

Supplied software on any suitable media which leads the installer through the installation procedure.

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integration

The process of combining components or systems into larger assemblies.

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integration testing

A test level that focuses on interactions between components or systems.

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integrity

Ref: After ISO 25010

The degree to which a component or system allows only authorized access and modification to a component, a system or data.

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interface testing

A type of integration testing performed to verify integration between components or systems.

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interoperability

Ref: After ISO 25010

The degree to which two or more components or systems can exchange information and use the information that has been exchanged.

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interoperability testing

See Also: functionality testing

Synonyms: compatibility testing

Testing to determine the interoperability of a software product.

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intrusion detection system (IDS)

See Also: malware scanning

A system which monitors activities on the 7 layers of the OSI model from network to application level, to detect violations of the security policy.

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invalid testing

See Also: error tolerance, negative testing

Testing using input values that should be rejected by the component or system.

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iterative development model

A type of software development lifecycle model in which the component or system is developed through a series of repeated cycles.

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keyword-driven testing

Synonyms: action word-driven testing

A scripting technique in which test scripts contain high-level keywords and supporting files that contain low-level scripts that implement those keywords.

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lead assessor

The person who leads an assessment. In some cases, for instance CMMI and TMMi when formal assessments are conducted, the lead assessor must be accredited and formally trained.

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learnability

Ref: After ISO 25010

The degree to which a component or system can be used by specified users to achieve specified goals of learning with satisfaction and freedom from risk in a specified context of use.

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learning (IDEAL)

See Also: IDEAL

The phase within the IDEAL model where one learns from experiences and improves one's ability to adopt new processes and technologies in the future. The learning phase consists of the activities: analyze and validate, and propose future actions.

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level of intrusion

The level to which a test object is modified by adjusting it for testability.

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level test plan

See Also: test plan

A test plan that typically addresses one test level.

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lifecycle model

Ref: CMMI   **See Also:** software lifecycle

A description of the processes, workflows, and activities used in the development, delivery, maintenance, and retirement of a system.

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linear scripting

A simple scripting technique without any control structure in the test scripts.

load generation

See Also: load testing

The process of simulating a defined set of activities at a specified load to be submitted to a component or system.

load management

See Also: load testing

The control and execution of load generation, and performance monitoring and reporting of the component or system.

load profile

Documentation defining a designated number of virtual users who process a defined set of transactions in a specified time period that a component or system being tested may experience in production.

load testing

Ref: After ISO 29119   **See Also:** performance testing, stress testing

A type of performance testing conducted to evaluate the behavior of a component or system under varying loads, usually between anticipated conditions of low, typical, and peak usage.

low-level test case

See Also: high-level test case

Synonyms: concrete test case

A test case with concrete values for preconditions, input data, expected results and postconditions and detailed description of actions (where applicable)

maintainability

Ref: After ISO 25010

The degree to which a component or system can be modified by the intended maintainers.

maintainability testing

Synonyms: serviceability testing

Testing to determine the maintainability of a software product.

maintenance

Ref: After ISO 24765

The process of modifying a component or system after delivery to correct defects, improve quality characteristics, or adapt to a changed environment.

maintenance testing

Testing the changes to an operational system or the impact of a changed environment to an operational system.

malware

Software that is intended to harm a system or its components.

malware scanning

See Also: intrusion detection system

Static analysis aiming to detect and remove malicious code received at an interface.

man-in-the-middle attack

The interception, mimicking and/or altering and subsequent relaying of communications (e.g., credit card transactions) by a third party such that a user remains unaware of that third party's presence.

management review

Ref: After IEEE 610, IEEE 1028

A systematic evaluation of software acquisition, supply, development, operation, or maintenance process, performed by or on behalf of management that monitors progress, determines the status of plans and schedules, confirms requirements and their system allocation, or evaluates the effectiveness of management approaches to achieve fitness for purpose.

manufacturing-based quality

Ref: After Garvin   **See Also:** product-based quality, transcendent-based quality, user-based quality, value-based quality

A view of quality, whereby quality is measured by the degree to which a product or service conforms to its intended design and requirements. Quality arises from the process(es) used.

master test plan

See Also: test plan

A test plan that is used to coordinate multiple test levels or test types.

math testing

Testing to determine the correctness of the pay table implementation, the random number generator results, and the return to player computations.

maturity

Ref: ISO 25010

(1) The capability of an organization with respect to the effectiveness and efficiency of its processes and work practices. (2) The degree to which a component or system meets needs for reliability under normal operation.

maturity level

Ref: TMMi

Degree of process improvement across a predefined set of process areas in which all goals in the set are attained.

maturity model

A structured collection of elements that describe certain aspects of maturity in an organization, and aid in the definition and understanding of an organization's processes.

MBT model

Any model used in model-based testing.

mean time between failures (MTBF)

The average time between failures of a component or system.

mean time to repair (MTTR)

The average time a component or system will take to recover from a failure.

measure

Ref: After ISO 25040

The number or category assigned to an attribute of an entity by making a measurement.

measurement

Ref: After ISO 24765

The process of assigning a number or category to an entity to describe an attribute of that entity.

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memory leak

A memory access failure due to a defect in a program's dynamic store allocation logic that causes it to fail to release memory after it has finished using i

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method table

Ref: ISO 26262

A table containing different test approaches, testing techniques and test types that are required depending on the Automotive Safety Integrity Level (ASIL) and on the context of the test object.

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methodical test strategy

A test strategy whereby the test team uses a pre-determined set of test conditions such as a quality standard, a checklist, or a collection of generalized, logical test conditions which may relate to a particular domain, application or type of testing.

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metric

A measurement scale and the method used for measurement.

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milestone

A point in time in a project at which defined (intermediate) deliverables and results should be ready.

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mind map

A diagram arranged around a general theme that represents ideas, tasks, words or other items.

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model coverage

The coverage of model elements.

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model in the loop (MiL)

Ref: Automotive SPICE

Dynamic testing performed using a simulation model of the system in a simulated environment.

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model-based test strategy

A test strategy whereby the test team derives testware from models.

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model-based testing (MBT)

Testing based on or involving models.

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modeling tool

Ref: Graham

A tool that supports the creation, amendment, and verification of models of the component or system.

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moderator

Synonyms: inspection leader, facilitator

(1) The person responsible for running review meetings. (2) The person who conducts a usability test session.

modifiability

Ref: After ISO 25010

Synonyms: changeability

The degree to which a component or system can be changed without introducing defects or degrading existing product quality.

modified condition / decision coverage (MC/DC)

Synonyms: condition determination coverage, modified multiple condition coverage

The coverage of all single condition outcomes that independently affect a decision outcome that have been exercised by a test suite.The coverage of all single condition outcomes that independently affect a decision outcome that have been exercised by a test suite.

modified condition / decision testing

Synonyms: condition determination testing, modified multiple condition testing

A white-box test technique in which test cases are designed to exercise single condition outcomes that independently affect a decision outcome.

modularity

Ref: After ISO 25010

The degree to which a system is composed of discrete components such that a change to one component has minimal impact on other components.

monitoring tool

Ref: ISO 24765   **See Also:** dynamic analysis tool

A software tool or hardware device that runs concurrently with the component or system under test and supervises, records and/or analyzes the behavior of the component or system.

multiplayer testing

Testing to determine if many players can simultaneously interact with the casino game world, with computer-controlled opponents, game servers, and with each other, as expected according to the game design.

multiple condition coverage

Synonyms: branch condition combination coverage, condition combination coverage

The coverage of combinations of all single condition outcomes within one statement that have been exercised by a test suite.

multiple condition testing

Synonyms: branch condition combination testing, condition combination testing

A white-box test technique in which test cases are designed to exercise outcome combinations of atomic conditions.

Myers-Briggs Type Indicator (MBTI)

An indicator of psychological preference representing the different personalities and communication styles of people.

N-switch coverage

Ref: Chow

Synonyms: Chow's coverage metrics

The coverage of valid sequences of N+1 transitions that have been exercised by a test suite.

negative testing

Ref: After Beizer.

Synonyms: dirty testing

Tests aimed at showing that a component or system does not work. Negative testing is related to the tester's attitude rather than a specific test approach or test design technique, e.g., testing with invalid input values or exceptions.

neighborhood integration testing

A type of integration testing in which all of the nodes that connect to a given node are the basis for the integration testing.

network zone

A sub-network with a defined level of trust. For example, the Internet or a public zone would be considered to be untrusted.

non-functional testing

Testing performed to evaluate that a component or system complies with non-functional requirements.

non-repudiation

Ref: After ISO 25010

The degree to which actions or events can be proven to have taken place, so that the actions or events cannot be repudiated later.

offline MBT

Model-based test approach whereby test cases are generated into a repository for future execution.

online MBT

Synonyms: on-the-fly MBT

Model-based test approach whereby test cases are generated and executed simultaneously.

open source tool

A software tool that is available to all potential users in source code form, usually via the internet. Its users are permitted, usually under license, to study, change, improve and, at times, to distribute the software.

open–loop-system

Ref: Bakshi

A system in which controlling action or input is independent of the output or changes in output.

operability

Ref: After ISO 25010

The degree to which a component or system has attributes that make it easy to operate and control.

operational acceptance testing

See Also: operational testing

Synonyms: production acceptance testing

A type of acceptance testing performed to determine if operations and/or systems administration staff can accept a system.

operational environment

Hardware and software products installed at users' or customers' sites where the component or system under test will be used. The software may include operating systems, database management systems, and other applications.

operational profile

An actual or predicted pattern of use of the component or system.

operational profiling

See Also: operational profile

The process of developing and implementing an operational profile.

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operational testing

Ref: ISO 24765

Testing performed to evaluate a component or system in its operational environment.

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orthogonal array

A 2-dimensional array constructed with special mathematical properties, such that choosing any two columns in the array provides every pair combination of each number in the array.

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orthogonal array testing

See Also: combinatorial testing, n-wise testing, pairwise testing

A systematic way of testing all-pair combinations of variables using orthogonal arrays. It significantly reduces the number of all combinations of variables to test all pair combinations.

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output

Ref: After ISO 24765

Data transmitted by a component or system to an external destination.

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outsourced testing

Testing performed by people who are not co-located with the project team and are not fellow employees.

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pacing time

The defined time delay between iterations of the test scenario execution.

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pair programming

Ref: extremeprogramming.org

An agile software development practice in which two programmers work together on one workstation.

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pair testing

Two persons, e.g., two testers, a developer and a tester, or an end-user and a tester, working together to find defects. Typically, they share one computer and trade control of it while testing.

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pairwise integration testing

A type of integration testing that targets pairs of components that work together as shown in a call graph.

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pairwise testing

Ref: After ISO 29119-4

A black-box test technique in which test cases are designed to exercise pairs of parameter-value pairs.

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par sheet testing

Testing to determine that the game returns the correct mathematical results to the screen, to the players' accounts, and to the casino account.

Pareto analysis

A statistical technique in decision making that is used for selection of a limited number of factors that produce significant overall effect. In terms of quality improvement, a large majority of problems (80%) are produced by a few key causes (20%).

pass

A test is deemed to pass if its actual result matches its expected result.

pass/fail criteria

Ref: After ISO 29119

Decision rules used to determine whether a test item has passed or failed.

password cracking

Ref: after NIST.IR.7298

A security attack recovering secret passwords stored in a computer system or transmitted over a network.

path

Synonyms: control flow path

A sequence of events, e.g., executable statements, of a component or system from an entry point to an exit point.

path coverage

The coverage of paths.

path testing

A white-box test technique in which test cases are designed to execute paths.

peak load

The maximum operating capacity of a component or system.

peer review

Ref: After ISO 20246

A type of review of work products performed by others qualified to do the same work.

penetration testing

A testing technique aiming to exploit security vulnerabilities (known or unknown) to gain unauthorized access.

performance efficiency

Ref: After ISO 25010

The degree to which a component or system uses time, resources and capacity when accomplishing its designated functions.

performance indicator

Ref: After ISO 33001

Synonyms: key performance indicator

A metric that supports the judgment of process performance.

performance testing

Testing to determine the performance efficiency of a component or system.

performance testing tool

A test tool that generates load for a designated test item and that measures and records its performance during test execution.

perspective-based reading

Synonyms: perspective-based reviewing

A review technique in which a work product is evaluated from the perspective of different stakeholders with the purpose to derive other work products.

pharming

A security attack intended to redirect a web site's traffic to a fraudulent web site without the user's knowledge or consent.

phase containment

The percentage of defects that are removed in the same phase of the software lifecycle in which they were introduced.

phishing

An attempt to acquire personal or sensitive information by masquerading as a trustworthy entity in an electronic communication.

planning poker

Ref: Mountain Goat Software

A consensus-based estimation technique, mostly used to estimate effort or relative size of user stories in Agile software development. It is a variation of the Wideband Delphi method using a deck of cards with values representing the units in which the team estimates.

player perspective testing

Testing done by testers from a player's perspective to validate player satisfaction.

pointer

Ref: ISO 24765

A data item that specifies the location of another data item.

portability

Ref: After ISO 25010

The degree to which a component or system can be transferred from one hardware, software or other operational or usage environment to another.

portability testing

Synonyms: configuration testing

Testing to determine the portability of a software product.

post-release testing

A type of testing to ensure that the release is performed correctly and the application can be deployed.

postcondition

The expected state of a test item and its environment at the end of test case execution.

precondition

The required state of a test item and its environment prior to test case execution.

predicate

Ref: ISO 29119-4

A logical expression which evaluates to true or false to direct the execution path.

priority

The level of (business) importance assigned to an item, e.g., defect.

PRISMA

A systematic approach to risk-based testing that employs product risk identification and analysis to create a product risk matrix based on likelihood and impact. Term is derived from Product RISk MAnagement.

probe effect

An unintended change in behavior of a component or system caused by measuring it.

problem

Ref: ISO 24765

An unknown underlying cause of one or more incidents.

process

Ref: ISO 12207

A set of interrelated activities, which transform inputs into outputs.

process assessment

Ref: after ISO 15504

A disciplined evaluation of an organization's software processes against a reference model.

process improvement

Ref: CMMI

A program of activities designed to improve the performance and maturity of the organization's processes, and the result of such a program.

process model

A framework in which processes of the same nature are classified into an overall model.

process reference model

A process model providing a generic body of best practices and how to improve a process in a prescribed step-by-step manner.

process-compliant test strategy

A test strategy whereby the test team follows a set of predefined processes, whereby the processes address such items as documentation, the proper identification and use of the test basis and test oracle(s), and the organization of the test team.

process-driven scripting

A scripting technique where scripts are structured into scenarios which represent use cases of the software under test. The scripts can be parameterized with test data.

product risk

See Also: risk

A risk impacting the quality of a product.

product-based quality

A view of quality, wherein quality is based on a well-defined set of quality characteristics. These characteristics must be measured in an objective and quantitative way. Differences in the quality of products of the same type can be traced back to the way the specific quality characteristics have been implemented.

project

Ref: ISO 9000

A project is a unique set of coordinated and controlled activities with start and finish dates undertaken to achieve an objective conforming to specific requirements, including the constraints of time, cost and resources.

project retrospective

A structured way to capture lessons learned and to create specific action plans for improving on the next project or next project phase.

project risk

See Also: risk

A risk that impacts project success.

protocol

Ref: ISO 24765

A set of conventions that govern the interaction of processes, devices, and other components within a system.

proximity-based testing

A type of testing to confirm that sensors can detect nearby objects without physical contact.

pseudo-random

A series which appears to be random but is in fact generated according to some prearranged sequence.

qualification

Ref: ISO 9000

The process of demonstrating the ability to fulfill specified requirements. Note the term "qualified" is used to designate the corresponding status.

quality

Ref: After ISO 25010

The degree to which a component or system satisfies the stated and implied needs of its various stakeholders.

quality assurance (QA)

Ref: After ISO 24765   **See Also:** quality management

Activities focused on providing confidence that quality requirements will be fulfilled.

quality characteristic

Ref: ISO 24765

Synonyms: software product characteristic, software quality characteristic, quality attribute

A category of quality attributes that bears on work product quality.

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quality control (QC)

Ref: after ISO 24765   **See Also:** quality management

A set of activities designed to evaluate the quality of a component or system.

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quality function deployment (QFD)

Ref: ISO 24765

A facilitated workshop technique that helps determine critical characteristics for new product development.

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quality gate

A special milestone in a project. Quality gates are located between those phases of a project strongly depending on the outcome of a previous phase. A quality gate includes a formal check of the documents of the previous phase.

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quality management

Ref: After ISO 24765

Coordinated activities to direct and control an organization with regard to quality that include establishing a quality policy and quality objectives, quality planning, quality control, quality assurance, and quality improvement.

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quality risk

See Also: quality characteristic, product risk

A product risk related to a quality characteristic.

RACI matrix

A matrix describing the participation by various roles in completing tasks or deliverables for a project or process. It is especially useful in clarifying roles and responsibilities. RACI is an acronym derived from the four key responsibilities most typically used: Responsible, Accountable, Consulted, and Informed.

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ramp-down

See Also: ramp-up

A technique for decreasing the load on a system in a measurable and controlled way.

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ramp-up

See Also: ramp-down

A technique for increasing the load on a system in a measurable and controlled way.

---

random testing

A black-box test technique in which test cases are designed by generating random independent inputs to match an operational profile.

Rational Unified Process (RUP)

A proprietary adaptable iterative software development process framework consisting of four project lifecycle phases: inception, elaboration, construction and transition.

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reactive test strategy

A test strategy whereby the test team waits to design and implement tests until the software is received, reacting to the actual system under test.

reactive testing

Testing that dynamically responds to the system under test and test results being obtained. Typically reactive testing has a reduced planning cycle and the design and implementation test phases are not carried out until the test object is received.

reconnaissance

Synonyms: footprinting

The exploration of a target area aiming to gain information that can be useful for an attack.

recoverability

Ref: After ISO 25010   **See Also:** reliability

The degree to which a component or system can recover the data directly affected by an interruption or a failure and re-establish the desired state of the component or system.

recoverability testing

Synonyms: recovery testing

Testing to determine the recoverability of a software product.

regression

A degradation in the quality of a component or system due to a change.

regression testing

A type of change-related testing to detect whether defects have been introduced or uncovered in unchanged areas of the software.

regression-averse test strategy

A test strategy whereby the test team applies various techniques to manage the risk of regression such as functional and/or non-functional regression test automation at one or more levels.

regression-averse testing

Testing using various techniques to manage the risk of regression, e.g., by designing re-usable testware and by extensive automation of testing at one or more test levels.

regulatory acceptance testing

A type of acceptance testing performed to verify whether a system conforms to relevant laws, policies and regulations.

reliability

Ref: After ISO 25010

The degree to which a component or system performs specified functions under specified conditions for a specified period of time.

reliability growth model

A model that shows the growth in reliability over time of a component or system as a result of the defect removal.

reliability testing

Testing to determine the reliability of a software product.

remote test lab

A facility that provides remote access to a test environment.

replaceability

Ref: After ISO 25010

The degree to which a component or system can replace another specified component or system for the same purpose in the same environment.

requirement

Ref: ISO 24765

A provision that contains criteria to be fulfilled.

requirements management tool

A tool that supports the recording of requirements, requirements attributes (e.g., priority, knowledge responsible) and annotation, and facilitates traceability through layers of requirements and requirements change management. Some requirements management tools also provide facilities for static analysis, such as consistency checking and violations to pre-defined requirements rules.

requirements-based testing

An approach to testing in which test cases are designed based on requirements.

resource utilization

Ref: After ISO 9126

Synonyms: storage

The degree to which the amounts and types of resources used by a product or system, when performing its functions, meet requirements.

resource utilization testing

See Also: efficiency testing

Synonyms: storage testing

The process of testing to determine the resource-utilization of a software product.

retrospective meeting

Synonyms: post-project meeting

A meeting at the end of a project during which the project team members evaluate the project and learn lessons that can be applied to the next project.

reusability

Ref: After ISO 25010

The degree to which a work product can be used in more than one system, or in building other work products.

review

A type of static testing in which a work product or process is evaluated by one or more individuals to detect defects or to provide improvements.

review plan

A document describing the approach, resources and schedule of intended review activities. It identifies, amongst others: documents and code to be reviewed, review types to be used, participants, as well as entry and exit criteria to be applied in case of formal reviews, and the rationale for their choic It is a record of the review planning process.

review tool

A tool that provides support to the review process. Typical features include review planning and tracking support, communication support, collaborative reviews and a repository for collecting and reporting of metrics.

reviewer

Ref: After ISO 20246

Synonyms: checker, inspector

A participant in a review, who identifies issues in the work product.

risk

A factor that could result in future negative consequences.

risk analysis

The overall process of risk identification and risk assessment.

risk assessment

The process to examine identified risks and determine the risk level.

risk identification

Ref: ISO 31000

The process of finding, recognizing and describing risks.

risk impact

Synonyms: impact

The damage that will be caused if the risk becomes an actual outcome or event.

risk level

Synonyms: risk exposure

The qualitative or quantitative measure of a risk defined by impact and likelihood.

risk likelihood

Synonyms: likelihood

The estimated probability that a risk will become an actual outcome or event.

risk management

Ref: After ISO 24765

The process for handling risks.

risk mitigation

The process through which decisions are reached and protective measures are implemented for reducing or maintaining risks to specified levels.

risk type

Synonyms: risk category

A set of risks grouped by one or more common factors.

risk-based testing

Ref: After ISO 29119

Testing in which the management, selection, prioritization, and use of testing activities and resources are based on corresponding risk types and risk levels.

robustness

Ref: ISO 24765 **See Also:** error-tolerance, fault-tolerance

The degree to which a component or system can function correctly in the presence of invalid inputs or stressful environmental conditions.

robustness testing

Testing to determine the robustness of the software product.

role-based reviewing

A review technique in which a work product is evaluated from the perspective of different stakeholders.

root cause

Ref: CMMI

A source of a defect such that if it is removed, the occurrence of the defect type is decreased or removed.

root cause analysis

Synonyms: causal analysis

An analysis technique aimed at identifying the root causes of defects. By directing corrective measures at root causes, it is hoped that the likelihood of defect recurrence will be minimized.

S.M.A.R.T. goal methodology (SMART)

A methodology whereby objectives are defined very specifically rather than generically. SMART is an acronym derived from the attributes of the objective to be defined: Specific, Measurable, Attainable, Relevant and Timely.

safety critical system

A system whose failure or malfunction may result in death or serious injury to people, or loss or severe damage to equipment, or environmental harm.

salting

See Also: hashing

A cryptographic technique that adds random data (salt) to the user data prior to hashing.

scalability

Ref: After Gerrard

The capability of the software product to be upgraded to accommodate increased loads.

scalability testing

Testing to determine the scalability of the software product.

scenario-based reviewing

A review technique in which a work product is evaluated to determine its ability to address specific scenarios.

scribe

Ref: After IEEE 1028

Synonyms: recorder

A person who records information during the review meetings.

script kiddie

See Also: hacker

A person who executes security attacks that have been created by other hackers rather than creating one's own attacks.

scripted testing

Testing (manual or automated) that follows a test script.

scrum

See Also: Agile software development

An iterative incremental framework for managing projects commonly used with Agile software development.

security

Ref: After ISO 25010

Synonyms: information security

The degree to which a component or system protects information and data so that persons or other components or systems have the degree of access appropriate to their types and levels of authorization.

security attack

Ref: after NIST.IR.7298

An attempt to gain unauthorized access to a component or system, resources, information, or an attempt to compromise system integrity.

security audit

An audit evaluating an organization's security processes and infrastructure.

security policy

A high-level document describing the principles, approach and major objectives of the organization regarding security.

security procedure

A set of steps required to implement the security policy and the steps to be taken in response to a security incident.

security risk

A quality risk related to security.

security testing

Testing to determine the security of the software product.

security tool

A tool that supports operational security.

security vulnerability

A weakness in the system that could allow for a successful security attack.

sequential development model

A type of software development lifecycle model in which a complete system is developed in a linear way of several discrete and successive phases with no overlap between them.

service virtualization

A technique to enable virtual delivery of services which are deployed, accessed and managed remotely.

session-based test management (SBTM)

A method for measuring and managing session-based testing.

session-based testing

An approach in which test activities are planned as test sessions.

severity

The degree of impact that a defect has on the development or operation of a component or system.

short-circuiting

A programming language/interpreter technique for evaluating compound conditions in which a condition on one side of a logical operator may not be evaluated if the condition on the other side is sufficient to determine the final outcome.

simulation

Ref: ISO 2382

The representation of selected behavioral characteristics of one physical or abstract system by another system.

simulator

Ref: ISO 24765

A device, computer program or system used during testing, which behaves or operates like a given system when provided with a set of controlled inputs

smoke test

Synonyms: confidence test, sanity test, intake test

A test suite that covers the main functionality of a component or system to determine whether it works properly before planned testing begins.

social engineering

Ref: NIST.IR.7298

An attempt to trick someone into revealing information (e.g., a password) that can be used to attack systems or networks.

software

Ref: ISO 24765

Computer programs, procedures, and possibly associated documentation and data pertaining to the operation of a computer system.

software development lifecycle (SDLC)

The activities performed at each stage in software development, and how they relate to one another logically and chronologically.

software in the loop (SiL)

Ref: Automotive SPICE

Dynamic testing performed using real software in a simulated environment or with experimental hardware.

software integrity level

The degree to which software complies or must comply with a set of stakeholder-selected software and/or software-based system characteristics (e.g., software complexity, risk assessment, safety level, security level, desired performance, reliability or cost) which are defined to reflect the importance of the software to its stakeholders.

software lifecycle

The period of time that begins when a software product is conceived and ends when the software is no longer available for use. The software lifecycle typically includes a concept phase, requirements phase, design phase, implementation phase, test phase, installation and checkout phase, operation and maintenance phase, and sometimes, retirement phase. Note these phases may overlap or be performed iteratively.

software process improvement (SPI)

Ref: After CMMI

A program of activities designed to improve the performance and maturity of the organization's software processes and the results of such a program.

software qualification test

Ref: Automotive SPICE

Testing performed on completed, integrated software to provide evidence for compliance with software requirements.

Software Usability Measurement Inventory (SUMI)

Ref: Kirakowski93

A questionnaire-based usability testing tool that measures and benchmarks user experience.

specification

Ref: After ISO 24765

Documentation that provides a detailed description of a component or system for the purpose of developing and testing it.

specification by example (SBE)

See Also: acceptance test-driven development

A development technique in which the specification is defined by examples.

spike testing

Testing to determine the ability of a system to recover from sudden bursts of peak loads and return to a steady state.

SQL injection

A security attack inserting malicious SQL statements into an entry field for execution.

staged representation

Ref: CMMI

A model structure wherein attaining the goals of a set of process areas establishes a maturity level; each level builds a foundation for subsequent levels.

standard

Ref: After CMMI

Formal, possibly mandatory, set of requirements developed and used to prescribe consistent approaches to the way of working or to provide guidelines (e.g., ISO/IEC standards, IEEE standards, and organizational standards).

standard-compliant test strategy

A test strategy whereby the test team follows a standard. Standards followed may be valid e.g., for a country (legislation standards), a business domain (domain standards), or internally (organizational standards).

state table

A grid showing the resulting transitions for each state combined with each possible event, showing both valid and invalid transitions.

state transition

A transition between two states of a component or system.

state transition diagram

Ref: After ISO 24765

Synonyms: state diagram

A diagram that depicts the states that a component or system can assume, and shows the events or circumstances that cause and/or result from a change from one state to another.

state transition testing

Synonyms: finite state testing

A black-box test technique in which test cases are designed to exercise elements of a state transition model.

statement

Synonyms: source statement

An entity in a programming language, which is typically the smallest indivisible unit of execution.

statement coverage

The coverage of executable statements.

statement testing

A white-box test technique in which test cases are designed to execute statements.

static analysis

Ref: After ISO 24765

The process of evaluating a component or system without executing it, based on its form, structure, content, or documentation.

static analyzer

Synonyms: analyzer, static analysis tool

A tool that carries out static analysis.

static code analysis

The analysis of source code carried out without execution of that software.

static testing

Testing a work product without the work product code being executed.

stress testing

Ref: ISO 24765

A type of performance testing conducted to evaluate a system or component at or beyond the limits of its anticipated or specified workloads, or with reduced availability of resources such as access to memory or servers.

stress testing tool

A tool that supports stress testing.

---

structural coverage

Coverage measures based on the internal structure of a component or system.

---

structured scripting

A scripting technique that builds and utilizes a library of reusable (parts of) scripts.

---

stub

Ref: After IEEE 610

A skeletal or special-purpose implementation of a software component, used to develop or test a component that calls or is otherwise dependent on it. It replaces a called component.

---

suitability testing

Testing to determine the suitability of a software product.

---

summative evaluation

See Also: formative evaluation, testing

A type of evaluation designed and used to gather conclusions about the quality of a component or system, especially when a substantial part of it has completed design.

---

system

Ref: After ISO 24765

A collection of interacting elements organized to accomplish a specific function or set of functions.

---

system hardening

The step-by-step process of reducing the security vulnerabilities of a system by applying a security policy and different layers of protection.

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system integration testing

A test level that focuses on interactions between systems.

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system of systems

Synonyms: multi-system

Multiple heterogeneous, distributed systems that are embedded in networks at multiple levels and in multiple interconnected domains, addressing large-scale inter-disciplinary common problems and purposes, usually without a common management structure.

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system qualification test

Ref: Automotive SPICE

Testing performed on the completed, integrated system of software components, hardware components, and mechanics to provide evidence for compliance with system requirements and that the complete system is ready for delivery.

---

system testing

A test level that focuses on verifying that a system as a whole meets specified requirements.

---

system throughput

Ref: After ISO 24765

The amount of data passing through a component or system in a given time period.

system under test (SUT)

A type of test object that is a system.

System Usability Scale (SUS)

A simple, ten-item attitude scale giving a global view of subjective assessments of usability.

Systematic Test and Evaluation Process (STEP)

A structured testing methodology also used as a content-based model for improving the testing process. It does not require that improvements occur in a specific order.

technical review

A type of formal review by a team of technically-qualified personnel that examines the quality of a work product and identifies discrepancies from specifications and standards.

test

A set of one or more test cases.

test adaptation layer

The layer in a test automation architecture which provides the necessary code to adapt test scripts on an abstract level to the various components, configuration or interfaces of the SUT.

test analysis

The activity that identifies test conditions by analyzing the test basis.

test approach

The implementation of the test strategy for a specific project.

test architect

(1) A person who provides guidance and strategic direction for a test organization and for its relationship with other disciplines. (2) A person who defines the way testing is structured for a given system, including topics such as test tools and test data management.

test automation

The use of software to perform or support test activities.

test automation architecture

An instantiation of the generic test automation architecture to define the architecture of a test automation solution, i.e., its layers, components, services and interfaces.

test automation engineer

A person who is responsible for the design, implementation and maintenance of a test automation architecture as well as the technical evolution of the resulting test automation solution.

test automation framework

A tool that provides an environment for test automation. It usually includes a test harness and test libraries.

test automation manager

A person who is responsible for the planning and supervision of the development and evolution of a test automation solution.

test automation solution

A realization/implementation of a test automation architecture, i.e., a combination of components implementing a specific test automation assignment. The components may include commercial off-the-shelf test tools, test automation frameworks, as well as test hardware.

test automation strategy

A high-level plan to achieve long-term objectives of test automation under given boundary conditions.

test basis

Ref: After TMap

The body of knowledge used as the basis for test analysis and design.

test case

Ref: After ISO 29119

A set of preconditions, inputs, actions (where applicable), expected results and postconditions, developed based on test conditions.

test case explosion

The disproportionate growth of the number of test cases with growing size of the test basis, when using a certain test design technique. Test case explosion may also happen when applying the test design technique systematically for the first time.

test case specification

Ref: ISO 29119   **See Also:** test specification

Documentation of a set of one or more test cases.

test charter

Synonyms: charter

Documentation of the goal or objective for a test session.

test closure

During the test closure phase of a test process data is collected from completed activities to consolidate experience, testware, facts and numbers. The test closure phase consists of finalizing and archiving the testware and evaluating the test process, including preparation of a test evaluation report.

test comparator

Synonyms: comparator

A test tool to perform automated test comparison of actual results with expected results.

test completion

The activity that makes testware available for later use, leaves test environments in a satisfactory condition and communicates the results of testing to relevant stakeholders.

test condition

Ref: After ISO 29119

Synonyms: test requirement, test situation

A testable aspect of a component or system identified as a basis for testing.

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test control

The activity that develops and applies corrective actions to get a test project on track when it deviates from what was planned.

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test cycle

Execution of the test process against a single identifiable release of the test object.

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test data

Data needed for test execution.

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test data preparation

The activity to select data from existing databases or create, generate, manipulate and edit data for testing.

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test data preparation tool

Synonyms: test generator

A type of test tool that enables data to be selected from existing databases or created, generated, manipulated and edited for use in testing.

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test definition layer

The layer in a generic test automation architecture which supports test implementation by supporting the definition of test suites and/or test cases, e.g., by offering templates or guidelines.

---

test design

Ref: After ISO 29119

The activity that derives and specifies test cases from test conditions.

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test design specification

Ref: ISO 29119   **See Also:** test specification

Documentation specifying the features to be tested and their corresponding test conditions.

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test design tool

A tool that supports the test design activity by generating test inputs from a specification that may be held in a CASE tool repository, e.g., requirements management tool, from specified test conditions held in the tool itself, or from code.

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test director

See Also: test manager

A senior manager who manages test managers.

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test environment

Ref: ISO 24765

Synonyms: test bed, test rig

An environment containing hardware, instrumentation, simulators, software tools, and other support elements needed to conduct a test.

test estimation

An approximation related to various aspects of testing.

---

test execution

The activity that runs a test on a component or system producing actual results.

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test execution automation

The use of software, e.g., capture/playback tools, to control the execution of tests, the comparison of actual results to expected results, the setting up of test preconditions, and other test control and reporting functions.

---

test execution layer

The layer in a generic test automation architecture which supports the execution of test suites and/or test cases.

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test execution schedule

A schedule for the execution of test suites within a test cycle.

---

test execution tool

A test tool that executes tests against a designated test item and evaluates the outcomes against expected results and postconditions.

---

test generation layer

The layer in a generic test automation architecture which supports manual or automated design of test suites and/or test cases.

---

test harness

A test environment comprised of stubs and drivers needed to execute a test suite.

---

test hook

A customized software interface that enables automated testing of a test object.

---

test implementation

The activity that prepares the testware needed for test execution based on test analysis and design.

---

test improvement plan

Ref: After CMMI

A plan for achieving organizational test process improvement objectives based on a thorough understanding of the current strengths and weaknesses of the organization's test processes and test process assets.

---

test infrastructure

The organizational artifacts needed to perform testing, consisting of test environments, test tools, office environment and procedures.

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test input

The data received from an external source by the test object during test execution. The external source can be hardware, software or human.

---

test item

See Also: test object

A part of a test object used in the test process.

test leader

See Also: test manager

Synonyms: lead tester

On large projects, the person who reports to the test manager and is responsible for project management of a particular test level or a particular set of testing activities.

test level

Ref: After ISO 29119

Synonyms: test stage

A specific instantiation of a test process.

test log

Ref: ISO 24765

Synonyms: test record, test run log

A chronological record of relevant details about the execution of tests.

test logging

Synonyms: test recording

The activity of creating a test log.

test management

Ref: ISO 29119

The planning, scheduling, estimating, monitoring, reporting, control and completion of test activities.

test management tool

A tool that supports test management.

test manager

The person responsible for project management of testing activities, resources, and evaluation of a test object.

Test Maturity Model integration (TMMi)

A five-level staged framework for test process improvement, related to the Capability Maturity Model Integration (CMMI), that describes the key elements of an effective test process.

test mission

See Also: test policy

The purpose of testing for an organization, often documented as part of the test policy.

test model

A model describing testware that is used for testing a component or a system under test.

test monitoring

The activity that checks the status of testing activities, identifies any variances from planned or expected, and reports status to stakeholders.

test object

The work product to be tested.

test objective

The reason or purpose of testing.

test oracle

Ref: After Adrion

Synonyms: oracle

A source to determine an expected result to compare with the actual result of the system under test.

test phase

Ref: After Gerrard

A distinct set of test activities collected into a manageable phase of a project, e.g., the execution activities of a test level.

test plan

Ref: After ISO 29119

Documentation describing the test objectives to be achieved and the means and the schedule for achieving them, organized to coordinate testing activities.

test planning

The activity of establishing or updating a test plan.

Test Point Analysis (TPA)

Ref: TMap

A formula based test estimation method based on function point analysis.

test policy

Synonyms: organizational test policy

A high-level document describing the principles, approach and major objectives of the organization regarding testing.

test procedure

Ref: ISO 29119

Synonyms: test script

A sequence of test cases in execution order, and any associated actions that may be required to set up the initial preconditions and any wrap up activities post execution.

test procedure specification

Ref: After ISO 29119

Synonyms: test scenario

Documentation specifying one or more test procedures.

test process

The set of interrelated activities comprising of test planning, test monitoring and control, test analysis, test design, test implementation, test execution, and test completion.

test process group (TPG)

Ref: After CMMI

A collection of (test) specialists who facilitate the definition, maintenance, and improvement of the test processes used by an organization.

test process improvement

Ref: After CMMI

A program of activities designed to improve the performance and maturity of the organization's test processes and the results of such a program.

---

test process improvement manifesto

Ref: Veenendaal08

A statement that echoes the Agile manifesto, and defines values for improving the testing process. The values are: flexibility over detailed processes, be practices over templates, deployment orientation over process orientation, peer reviews over quality assurance (departments), business driven over model-driven.

---

test process improver

A person implementing improvements in the test process based on a test improvement plan.

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test progress report

Synonyms: test status report

A type of test report produced at regular intervals about the progress of test activities against a baseline, risks, and alternatives requiring a decision.

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test pyramid

A graphical model representing the relationship of the amount of testing per level, with more at the bottom than at the top.

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test report

Documentation summarizing test activities and results.

---

test reporting

Collecting and analyzing data from testing activities and subsequently consolidating the data in a report to inform stakeholders.

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test result

Synonyms: outcome, test outcome, test result

The consequence/outcome of the execution of a test. It includes outputs to screens, changes to data, reports, and communication messages sent out.

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test run

Execution of a test on a specific version of the test object.

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test schedule

A list of activities, tasks or events of the test process, identifying their intended start and finish dates and/or times, and interdependencies.

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test selection criteria

The criteria used to guide the generation of test cases or to select test cases in order to limit the size of a test.

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test session

An uninterrupted period of time spent in executing tests. In exploratory testing, each test session is focused on a charter, but testers can also explore new opportunities or issues during a session. The tester creates and executes on the fly and records their progress.

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test specification

Ref: ISO 29119

The complete documentation of the test design, test cases and test procedures for a specific test item.

test strategy

Ref: After ISO 29119

Synonyms: organizational test strategy

Documentation aligned with the test policy that describes the generic requirements for testing and details how to perform testing within an organization.

test suite

Synonyms: test case suite, test set

A set of test scripts or test procedures to be executed in a specific test run.

test summary report

A type of test report produced at completion milestones that provides an evaluation of the corresponding test items against exit criteria.

test technique

Synonyms: test case design technique, test specification technique, test design technique

A procedure used to define test conditions, design test cases, and specify test data.

test tool

Software or hardware that supports one or more test activities.

test type

Ref: After TMap

A group of test activities based on specific test objectives aimed at specific characteristics of a component or system.

test-driven development (TDD)

A software development technique in which the test cases are developed, and often automated, and then the software is developed incrementally to pass those test cases.

testability

Ref: After ISO 25010

The degree to which test conditions can be established for a component or system, and tests can be performed to determine whether those test conditions have been.

tester

A person who performs testing.

testing

The process consisting of all lifecycle activities, both static and dynamic, concerned with planning, preparation and evaluation of a component or system and related work products to determine that they satisfy specified requirements, to demonstrate that they are fit for purpose and to detect defects.

testware

Ref: After ISO 29119

Work products produced during the test process for use in planning, designing, executing, evaluating and reporting on testing.

think aloud usability testing

A usability testing technique where test participants share their thoughts with the moderator and observers by thinking aloud while they solve usability test tasks. Think aloud is useful to understand the test participant.

think time

The amount of time required by a user to determine and execute the next action in a sequence of actions.

three-point estimation

A test estimation method using estimated values for the "best case", "worst case", and "most likely case" of the matter being estimated, to define the degree of certainty associated with the resultant estimate.

time behavior

Ref: After ISO 25010

The degree to which a component or system can perform its required functions within required response times, processing times and throughput rates.

Total Quality Management (TQM)

Ref: After ISO 8402

An organization-wide management approach centered on quality, based on the participation of all members of the organization and aiming at long-term success through customer satisfaction, and benefits to all members of the organization and to society. Total Quality Management consists of planning, organizing, directing, control, and assurance.

tour

A set of exploratory tests organized around a special focus.

TPI Next

A continuous business-driven framework for test process improvement that describes the key elements of an effective and efficient test process.

traceability

Ref: After ISO 19506

The degree to which a relationship can be established between two or more work products.

traceability matrix

A two-dimensional table, which correlates two entities (e.g., requirements and test cases). The table allows tracing back and forth the links of one entity to the other, thus enabling the determination of coverage achieved and the assessment of impact of proposed changes.

transactional analysis

The analysis of transactions between people and within people's minds; a transaction is defined as a stimulus plus a response. Transactions take place between people and between the ego states (personality segments) within one person's mind.

transcendent-based quality

Ref: After Garvin   **See Also:** manufacturing-based quality, product-based quality, user-based quality, value-based quality

A view of quality, wherein quality cannot be precisely defined, but we know it when we see it, or are aware of its absence when it is missing. Quality depends on the perception and affective feelings of an individual or group of individuals toward a product.

unit test framework

Ref: Graham

A tool that provides an environment for unit or component testing in which a component can be tested in isolation or with suitable stubs and drivers. It also provides other support for the developer, such as debugging capabilities.

unreachable code

Synonyms: dead code

Code that is impossible to execute.

---

usability

Ref: After ISO 25010

The degree to which a component or system can be used by specified users to achieve specified goals in a specified context of use.

---

usability evaluation

See Also: formative evaluation, summative evaluation

A process through which information about the usability of a system is gathered in order to improve the system (known as formative evaluation) or to assess the merit or worth of a system (known as summative evaluation).

---

usability lab

A test facility in which unintrusive observation of participant reactions and responses to software takes place.

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usability requirement

A requirement on the usability of a component or system.

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usability test participant

A representative user who solves typical tasks in a usability test.

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usability test script

See Also: test procedure specification

A document specifying a sequence of actions for the execution of a usability test. It is used by the moderator to keep track of briefing and pre-session interview questions, usability test tasks, and post-session interview questions.

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usability test session

A test session in usability testing in which a usability test participant is executing tests, moderated by a moderator and observed by a number of observers.

---

usability test task

A usability test execution activity specified by the moderator that needs to be accomplished by a usability test participant within a given period of time.

---

usability testing

Ref: After ISO 25010

Testing to evaluate the degree to which the system can be used by specified users with effectiveness, efficiency and satisfaction in a specified context of use.

---

use case

Ref: After UML

The specification of the behavior of a system with regards to its interaction with its users and any other systems.

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use case testing

Synonyms: scenario testing, user scenario testing

A black-box test technique in which test cases are designed to exercise use case behaviors.

---

user acceptance testing

See Also: acceptance testing

A type of acceptance testing performed to determine if intended users accept the system.

---

user error protection

Ref: After ISO 25010

The degree to which a component or system protects users against making errors.

---

user experience

Ref: ISO 9241-210

A person's perceptions and responses resulting from the use or anticipated use of a software product.

---

user interface

All components of a system that provide information and controls for the user to accomplish specific tasks with the system.

---

user interface aesthetics

Ref: ISO 25010

Synonyms: attractiveness

The degree to which a user interface enables pleasing and satisfying interaction for the user.

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user interface guideline

A low-level, specific rule or recommendation for user interface design that leaves little room for interpretation so designers implement it similarly. It is often used to ensure consistency in the appearance and behavior of the user interface of the systems produced by an organization.

---

user story

A user or business requirement consisting of one sentence expressed in the everyday or business language which is capturing the functionality a user needs, the reason behind it, any non-functional criteria, and also including acceptance criteria.

---

user story testing

A black-box test design technique in which test cases are designed based on user stories to verify their correct implementation.

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user survey

A usability evaluation whereby a representative sample of users are asked to report subjective evaluation into a questionnaire based on their experience in using a component or system.

---

user-agent based testing

A type of testing in which a test client is used to switch the user agent string and identify itself as a different client while executing test suites.

---

user-based quality

Ref: after Garvin   **See Also:** manufacturing-based quality, product-based quality, transcendent-based quality, value-based quality

A view of quality, wherein quality is the capacity to satisfy needs, wants and desires of the user(s). A product or service that does not fulfill user needs is unlikely to find any users. This is a context dependent, contingent approach to quality since different business characteristics require different qualities of a product.

V-model

A sequential development lifecycle model describing a one-for-one relationship between major phases of software development from business requirements specification to delivery, and corresponding test levels from acceptance testing to component testing.

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validation

Ref: ISO 9000

Confirmation by examination and through provision of objective evidence that the requirements for a specific intended use or application have been fulfilled.

value-based quality

Ref: After Garvin   **See Also:** manufacturing-based quality, product-based quality, transcendent-based quality, user-based quality

A view of quality wherein quality is defined by price. A quality product or service is one that provides desired performance at an acceptable cost. Quality is determined by means of a decision process with stakeholders on trade-offs between time, effort and cost aspects.

variable

An element of storage in a computer that is accessible by a software program by referring to it by a name.

verification

Ref: ISO 9000

Confirmation by examination and through provision of objective evidence that specified requirements have been fulfilled.

virtual user

A simulation of activities performed according to a user operational profile.

vulnerability scanner

A static analyzer that is used to detect particular security vulnerabilities in the code.

walkthrough

Ref: After ISO 20246

Synonyms: structured walkthrough

A type of review in which an author leads members of the review through a work product and the members ask questions and make comments about possible issues.

Web Content Accessibility Guidelines (WCAG)

A part of a series of web accessibility guidelines published by the Web Accessibility Initiative (WAI) of the World Wide Web Consortium (W3C), the main international standards organization for the internet. They consist of a set of guidelines for making content accessible, primarily for people with disabilities.

Website Analysis and Measurement Inventory (WAMMI)

A commercial website analysis service providing a questionnaire for measuring user experience and assessing delivery of business goals online.

white-box test technique

Ref: After ISO 29119

Synonyms: structural test technique, structure-based test technique, structure-based technique, white-box technique

A test technique only based on the internal structure of a component or system.

white-box testing

Synonyms: clear-box testing, code-based testing, glass-box testing, logic-coverage testing, logic-driven testing, structural testing, structure-based testing

Testing based on an analysis of the internal structure of the component or system.

Wideband Delphi

An expert-based test estimation technique that aims at making an accurate estimation using the collective wisdom of the team members.

wild pointer

See Also: pointer

A pointer that references a location that is out of scope for that pointer or that does not exist.

work breakdown structure (WBS)

Ref: After PMBOK

Deliverable oriented hierarchical decomposition of the work to be carried out by the project team to accomplish the project objectives.

XiL test environment (XiL)

A generalized term for dynamic testing in different virtual test environments.